

COMPLAINTS

Students who have a problem or grievance related to the operation of the United Beauty College should use the following procedure to resolve the problem or grievance

GRIEVANCE STEPS:

- Speak directly to the person(s) involved to resolve the issue.
- Speak to Owner who will render a written and /or oral decision within 3 school days. Follow the steps in order to reach a solution that is satisfactory to all person(s) parties involved in all fair.

Students that complaints may be filed: online with the Division of Private Occupational Schools and there is a two-year limitation on the Division taking action on student complaints. Division at : <https://highered.colorado.gov/dpos/> and/or phone number 303 862 3001. The address for Colorado Department of Higher Education and Division of Private Occupational Schools is 1600 Broadway, Suite 2200, Denver, CO 80202. The complainant may also submit the complaint to NACCAS, 3015 Colvin St., Alexandria, VA 22314 703-600-7600

COMPLAINT PROCEDURES

If you would like to file a complaint against a Colorado institution (public or private) or report a possible [diploma mill](#) or illegal school, follow the steps below to determine your next step in reporting a complaint/grievance to the Colorado Department of Higher Education and Division of Private Occupational Schools.

IMPORTANT!! PLEASE READ BEFORE YOU FILE:

If you have a complaint (that is not about a diploma mill), please be advised that according to statute, the Division of Private Occupational Schools (Division or DPOS) may only accept a written (or electronically filed) complaint from an individual who was denied enrollment; is a current student; or is a former student of a private occupational school that is approved to operate in Colorado.

If you are a former student, the Division may only process a complaint provided not more than two (2) calendar years have passed since you last attended United Beauty College that is the subject of the complaint. Under very limited circumstances, a third-party, who can show a monetary interest, in a matter involving a current or former student of a private occupational school (i.e. parent or legal guardian) may also be able to file a complaint. If you have a question about this filing process or the Division's complaint procedures please contact DPOS at: 303-862-3001.

To File a Complaint, [click here](#).

For more information on diploma mills, [click here](#)